

Advice services in Edinburgh

These agencies provide a range of advice services in Edinburgh. Their dedicated staff and volunteers support individuals and communities with housing, benefits, energy, debt advice, and much more.



- ✉ info@actiongroup.org.uk
- ☎ 0131 295 5207
- 🖱 actiongroup.org.uk
- 📍 1 Granton Mains Avenue

The Action Group

For people with learning disabilities, support needs and their carers.

Our Carer Advice service can provide benefits advice and holistic support to parent carers across Edinburgh. Advisers can also assist people being supported through the All In Edinburgh Employability Services and our support services. Our support services include: Housing Support, Care at Home, Day Services and Holiday Hubs.



- ✉ chai@chaiedinburgh.org.uk
- ☎ 0131 442 2100
- 🖱 chaiedinburgh.org.uk
- 📍 28 Westfield Avenue

(CHAI) Community Help & Advice Initiative

For individuals and families in Edinburgh. Free, confidential advice and representation on welfare benefits, employability, debt, and housing issues. Outreach locations in GP surgeries, recovery hubs, community centres, schools, hospitals, Sheriff Court, and social work/wellbeing services. Appointments Mon–Fri. Drop-ins offered at selected community hubs and outreach venues.

**Citizens
Advice
Edinburgh**



- ☎ 0131 510 5510
- 🖱 citizensadviceedinburgh.org.uk
- 📍 Various locations

Citizens Advice Edinburgh

Specialist services in benefits, welfare rights, debt, employment, housing, home energy advice, pensions, immigration and budgeting. We also deliver the NHS Patient Advice and Support Service. Locations and drop-in appointments available across the city, where you can access information, advice and practical support on any issue.

- ✉ advice.shop@edinburgh.gov.uk
- ☎ 0131 200 2360
- 🖱️ edinburgh.gov.uk
- 📍 249 High Street

The Advice Shop

Debt advice and assistance with all aspects of welfare rights and maximising income through benefits. Advice lines are open weekdays from 9am–1pm (except Tuesdays which open 10am–1pm). The Welfare Benefits service is open to walk-ins at the Customer Hub, 249 High Street on Tuesdays and Thursdays from 9.30am–1pm.

We also have a designated inbox for those affected by cancer: macmillan@edinburgh.gov.uk.



- ✉ fair@fairadvice.org.uk
- ☎ 0131 662 1962
- 🖱️ fairadvice.org.uk
- 📍 95 Causewayside

FAIR (Family Advice Information Resource)

A charity for people with learning disabilities, their carers and families who live with them. It is a local Edinburgh based charity that works citywide. We provide an accredited accessible advice and information service including Welfare Rights support. We are open from 9am–5pm, Monday to Friday.



- ✉ hello@harbour.scot
- ☎ 0131 554 0403
- 🖱️ harbour.scot/homes
- 📍 108 Constitution Street

Harbour Homes

Advice services for Harbour Homes and Harbour Lettings tenants including money guidance and debt advice, tenancy sustainment advice, welfare rights advice and energy advice (energy advice is also available to tenants of Lister, Manor, Prospect, Muirhouse, Viewpoint and West Granton housing associations).

Please contact us to self-refer or speak with your housing officer to book an appointment.

